

| Past FY ESG Performance Highlights | | | | | |
|------------------------------------|--|--|-------------------------------|-------------|---|
| Pillar | Material Topic | Target | Target Date | Performance | |
| Economic | Facilitate Energy Security | 2021: Meet 0 breaches of EMA Performance Standards | Ongoing | ● | 0 breaches |
| | | 2022: Meet 0 breaches of EMA Performance Standards | Ongoing | ● | 0 breaches |
| | | 2023: Meet 0 breaches of EMA Performance Standards | Ongoing | ● | 0 breaches |
| | | 2023: Enhance Energy Security [Participate in development of additional LNG Storage & Regasification facility in Singapore] | Ongoing | ● | Designated by Singapore Government to develop and eventually own 2nd LNG terminal |
| | Facilitate and Support New Energy Transition | 2023: Establish energy transition/ decarbonisation initiatives/ projects | Ongoing | ● | SLNG-Sembcorp consortium shortlisted for low or zero-carbon ammonia solution |
| | | 2021: Implement Hydrogen and Cold Energy clean fuel technologies. Realise circular CO2 economy (subject to commercial and technical viability). | 2030 | ● | |
| | Value Creation and Sustainable Growth | 2023: Maintain customers' interest in long-term services | Ongoing | ● | Executed TUA, expanded truck loading operation |
| | | 2023: Future-proof our infrastructure to continue providing quality & compliant services | Ongoing | ● | Completed retrofit of primary jetty flare successfully |
| | | 2023: Provide appropriate market and/or decarbonisation solutions. | Ongoing | ● | Continued efforts on identification and exploration of potential circular economy initiatives or relevant synergistic decarbonisation solutions opportunities |
| | Customer Experience | 2021: Continuous improvement in Stakeholder Engagement Survey | Ongoing | ● | 80% of stakeholders felt their needs were addressed on overall engagement categories |
| | | 2022: Continuous improvement in Stakeholder Engagement Survey | Ongoing | ● | 84% favorable response for 2 engagement categories |
| | | 2023: Continuous improvement in Stakeholder Engagement Survey | Ongoing | ● | Improved approach on stakeholder engagement survey |
| | | 2021: 0 service unavailability for jetty and trucking operations | Ongoing | ● | 0 jetty unavailability & 0 trucking unavailability |
| | | 2022: 0 service unavailability for jetty and trucking operations | Ongoing | ● | 1 jetty unavailability & 2 trucking unavailability |
| | | 2023: 0 service unavailability for jetty and trucking operations | Ongoing | ● | 0 jetty unavailability & 3 trucking unavailability |
| | | 2021: 0 valid letter of protests 2022: 0 valid letter of protests 2023: 0 valid letter of protests | Ongoing Ongoing Ongoing | ● ● ● | 0 valid LOPs 0 valid LOPs 1 LOP |
| | | 2023: Maintain a customer satisfaction score of ≥90% | Ongoing | ● | Received a score of 95.84% |
| | Technology | 2023: Execute SLNG digital roadmap initiatives | Ongoing | ● | 12 initiatives planned for FY2023 completed |
| | | 2023: 0 cybersecurity incidents | - | ○ | Will be under SLNG internal tracking and reporting in future |
| Environmental | Climate Change & Resource Efficiency | 2022: Implement 5-Year Carbon Reduction Roadmap | Ongoing | ● | Completed initiatives |
| | | 2023: Implement 5-Year Carbon Reduction Roadmap | Ongoing | ● | Completed initiatives |
| | | 2021: - 2022: - | 2024 2024 | ● ● | 3% reduction in CO2 emissions with completion of 8 initiatives 0.9% reduction in carbon emissions from Baseline period |
| | | 2023: Reduce GHG emissions by 0.6% from 2018/2019 baseline | 2024 | ● | GHG Emissions reduced by 0.6% from 2018/2019 Baseline |
| | | 2023: Site specific energy consumption to not exceed 0.0249 kWh/Nm3 | Ongoing | ● | Achieved 0.0232 kWh/Nm3 |
| | | 2021: Conduct physical climate risk assessment of the Terminal. Next, devise detailed targets and actions plans. | - | ○ | Just started tracking |
| | | 2022: Conduct physical climate risk assessment of the Terminal. Next, devise detailed targets and actions plans. | - | ● | PCCRA conducted in 2022 |
| | | 2027: Review physical climate risk assessment | 2027 | ○ | |
| | | 2021: Reduce emissions by 30% by 2030 2022: Reduce emissions by 30% by 2030 2023: Reduce emissions by 30% by 2030 | 2030 2030 2030 | ● ● ● | |
| | | 2023: Achieve Carbon Neutrality | 2050 | ● | |
| | | 2021: SLNG will set up a Climate Task Force to identify, monitor and set up a Climate Change Risk Register | Ongoing | ○ | Just started tracking |
| | | 2022: SLNG will set up a Climate Task Force to identify, monitor and set up a Climate Change Risk Register | 2022 | ● | CCTF established in 2022 |
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| | Procurement Practices | 2021: Established 3-year Sustainability Procurement implementation Roadmap 2022: Execute Phase 1 of implementation Roadmap 2023: Implement Phase 2 - ESG screening platform for Tier 1 suppliers | - 2022 2023 | ○ ● ● | Just started tracking ESG Readiness Survey for Tier 1 suppliers conducted Rolled out to all Tier 1 suppliers |
| Social | Employment Experience and Stakeholder Engagement | 2021: Improve sustainable employee engagement index to at least 3-5% above previous score 2022: - 2023: Achieve 3 points above the Singapore National Norm (& Singapore HQ Organisation norm) for the sustainable employee engagement index | Ongoing Ongoing Ongoing | ● ● ● | Achieved 89% Survey is conducted every 2 years Achieved 1% above Singapore National Norm at 85% |
| | | 2023: Review Functional Competency and Learning Roadmap | Ongoing | ● | Work in progress |
| | | 2021: Achieve at least 30 hours of training for each employee 2022: Achieve at least 30 hours of training for each employee 2023: Achieve at least 30 hours of training for each employee | Ongoing Ongoing Ongoing | ● ● ● | 100% of employees received 30 hours of training 100% of employees received 30 hours of training 100% of employees received 30 hours of training |
| | | 2021: All employees review and update their Individual Development Plan. 2022: All employees to attain the goals set in their Individual Development Plan 2023: All employees to review, update and complete at least 1 development goal identified in their Individual Development Plans | Ongoing Ongoing Ongoing | ○ ● ● | Just started tracking 97% of employees completed IDP 100% of employees completed IDP |
| | | 2023: Enhance succession management for leadership roles for current and future organisation | 2026 | ● | In Progress |
| | Occupational Health and Safety | 2021: Achieve 0 workplace fatality 2022: Achieve 0 workplace fatality 2023: Achieve 0 workplace fatality | Ongoing Ongoing Ongoing | ● ● ● | 0 workplace fatality 0 workplace fatality 0 workplace fatality |
| | | 2021: Achieve 0 recordable workplace injuries 2022: Achieve 0 recordable workplace injuries 2023: Achieve 0 recordable workplace injuries | Ongoing Ongoing Ongoing | ● ● ● | 0 workplace injuries 1 workplace injury 0 workplace injuries |
| | | 2021: Achieve 0 work-related ill health fatalities 2022: Achieve 0 work-related ill health fatalities 2023: Achieve 0 work-related ill health fatalities | Ongoing Ongoing Ongoing | ● ● ● | 0 ill health fatality 0 ill health fatality 0 ill health fatality |
| | | 2021: Achieve 0 recordable work-related ill health incidents 2022: Achieve 0 recordable work-related ill health incidents 2023: Achieve 0 recordable work-related ill health incidents | Ongoing Ongoing Ongoing | ● ● ● | 0 ill health incidents 0 ill health incidents 0 ill health incidents |
| | | 2021: Achieve 0 process safety incidents 2022: Achieve 0 process safety incidents 2023: 0 reportable Tier 1 and Tier 2 process-safety incidents | Ongoing Ongoing Ongoing | ○ ● ● | Just started tracking 0 Tier 1 and 2 process safety incidents 0 reportable process-safety incidents |
| | | 2021: Continue to comply and meet all regulatory requirements 2022: Continue to comply and meet all regulatory requirements 2023: Continue to comply and meet all regulatory requirements | Ongoing Ongoing Ongoing | ● ● ● | Requirements met Requirements met Requirements met |
| | | 2021: Complete Human Factor Gap Analysis in coming years 2022: Continue working on Human Factors Gap Analysis according to the Human Factors Roadmap 2023: Continuously strive to improve Workplace Safety and Health (WSH) best practice | Ongoing Ongoing Ongoing | ○ ● ● | Just started tracking Implemented Fatigue Risk Management Training Plan for Terminal employees as part of Human Factors Gap Analysis findings |
| | Union Relation | 2022: Maintain strong relationships with union 2023: Timely renewal of Collective Agreement with union | Ongoing Ongoing | ○ ● | Just started tracking 3-year Collective Agreement renewed |
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| | Local Communities (Non-Material Topic) | 2022: Organise more volunteer activities to encourage employee participation 2023: Organise more volunteer activities to encourage employee participation | Ongoing Ongoing | ● ● | SLNG continued to support LCSS' activities SLNG continued to support LCSS' activities |
| | | 2022: 1 Sustainability-related activity every quarter 2023: 1 Sustainability-related activity every quarter | Ongoing Ongoing | ● ● | |

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|---|-----------------------------------|
| ● | Completed / Achieved |
| ○ | Not Started / Tracking Initiated |
| ● | Partially Completed / In Progress |
| ● | Not Achieved / Delayed |